



Accessing via 'NHS-Remote Connector File' (best method)

You can access the School Desktop from many environments such as Windows, Mac, iOS and Android using the 'Remote Desktop' app from Microsoft. This is **already included** on Windows, so does not need any additional app installing, simply download the latest connector file (NHS-Remote.RDP) and open it.

The latest NHS-Remote Connector File can be found at remote.nestonhigh.com



When you download the connector file please save it in a memorable location such as your own desktop or documents as you can re-use the same file each time!

Open the file, and login using your School network account credentials e.g. caldwellj. Accept any security warnings.

Using a Mac? Tablet or Phone?

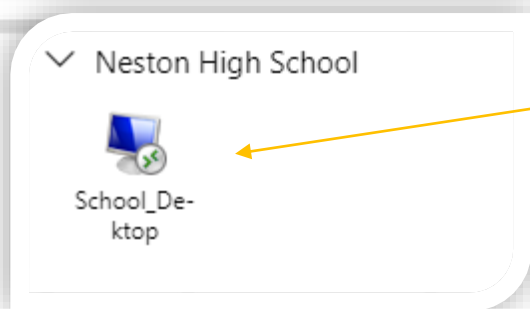
For Mac, iOS and Android you will need to download the RDP App from the respective store first, then follow the instructions on page 2.

iPhone/iPad app: [Download Link](#) Mac app: [Download Link](#) Android app: [Download Link](#)

Accessing via a browser (alternative method)

You can also access the School Desktop in a browser simply go to portal.nestonhigh.com
Then simply login using your School network account credentials e.g. caldwellj

Helpful info and tips:



Once logged in to start the RDP App, simply click on the icon here.

On the navigation bar there are a few useful buttons such as:
To enter Full Screen, click this.



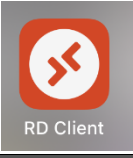
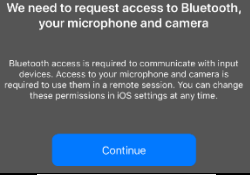
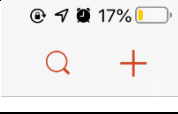
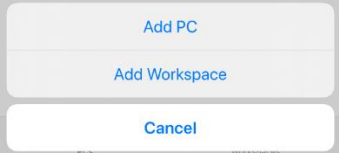
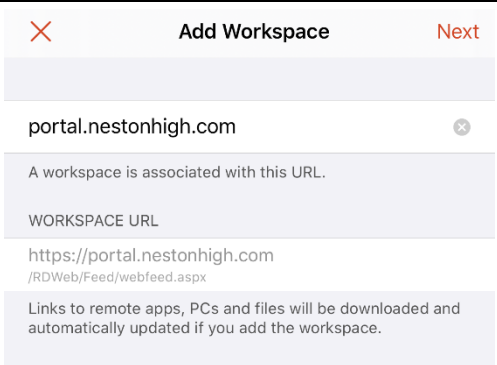
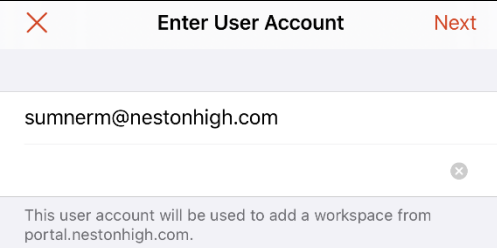
Or if you wish to hide this bar you can click this
The bar will then be hidden, you can expand the bar by click on here



When finished, please remember to log off (Start > Log off), don't just close the Window.
Any issues please contact IT Services.



Accessing via an iPhone or iPad

<p>Download the RD Client App from your App Store.</p> <p>Open the RD Client App</p>	
<p>The App will request permissions. Click the blue Continue button.</p>	
<p>Click the red plus at the top right of the window.</p>	
<p>Click the Add Workspace button.</p>	
<p>Type the below address into the first box:</p> <p>portal.nestonhigh.com</p> <p>The app will pre-fill the rest of the page for you.</p>	
<p>Type in your school network username and password.</p> <p>This is the account you use to log on to school computers and the email system.</p>	
<p>When you have entered your username and password, the app will add a School Desktop icon.</p> <p>Tap this icon to connect.</p>	